



6927 Old Seward Hwy  
Suite 100  
Anchorage, AK 99518  
Phone: 907-345-0050  
Fax: 907-344-5103

Dear Families,

As each new day brings additional updates regarding COVID-19, we are responding quickly to updated guidelines for the safety of our clients, staff, and the community. **We are currently OPEN and treating clients.**

Please be aware of a big change. Our waiting room will be closed to families, **effective Thursday, March 19th**. Please adhere to the following steps when coming to therapy:

- Wait in your car and call the front desk at 907-345-0050 to check in.
- Your therapist will walk to your car to pick up and drop off your child. Please give your therapist a wave to help direct them to your car. If your child needs parent support to walk to the front door, your therapist will coordinate with you.
- Parents/caregivers must be in the parking lot at least 30 minutes before the therapy session ends. This is to guarantee that parents will not be late for pick-up.
- Please report any concerns/updates to your therapists from your car before they escort your child into the building.

*Another exciting update is that All For Kids is beginning to implement teletherapy sessions for clients who wish to isolate at home. Feel free to inquire with the front desk about this option. If you have already cancelled in-clinic sessions, please be aware that you may receive a phone call from your therapist to discuss this option.*

We continue to sanitize the clinic frequently throughout the day and maintain rigorous hygiene standards. We have implemented the following additional changes to implement social distancing as effectively as possible:

- Assigning therapists to an individual room for treating clients,
- Limiting the number of bodies to a minimum in shared treatment spaces (e.g., large gym, kid's kitchen),
- Minimizing co-treats when possible, and
- Maintaining space between staff and clients when appropriate.

Families, please be aware of the new guidance published by the Alaska Department of Health and Social Services regarding travelers returning from trips to Level 2 and Level 3 countries:

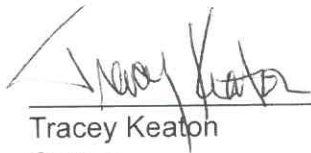
- If you have traveled to a Level 3 country with *widespread, ongoing community transmission*, such as Europe, China, and other countries, stay home and call us to cancel in-clinic sessions for a 14-day period. Do not come to therapy.
- If you have traveled domestically outside of Alaska within the last 14 days, you are required to limit your activities in public and avoid crowded places.
- If you have concerns about your child coming into the clinic, please call our front desk to discuss.

**Do not send your child to therapy if they are feeling sick.** If your child is sick, keep them home until he or she is fever-free for 24 hours without medication. If your child presents with symptoms in therapy, staff are required to send your child home. Similarly, staff is always instructed not to work if they are feeling sick.

Please check our Facebook and Instagram pages regularly for updates. You may also receive text updates. In addition, you may find these reputable websites useful in your effort to stay informed:

- Alaska Department of Health and Social Services  
(<http://www.dhss.alaska.gov/dph/Epi/id/Pages/COVID-19/default.aspx>)
- Center for Disease Control  
(<https://www.cdc.gov/coronavirus/2019-ncov/index.html>)

On behalf of our management team and staff, we thank you for your understanding and cooperation as we work together through this situation. Please contact our office at (907) 345-0050 with any questions or concerns.



---

Tracey Keaton  
Owner



---

Erin Cowell  
Owner